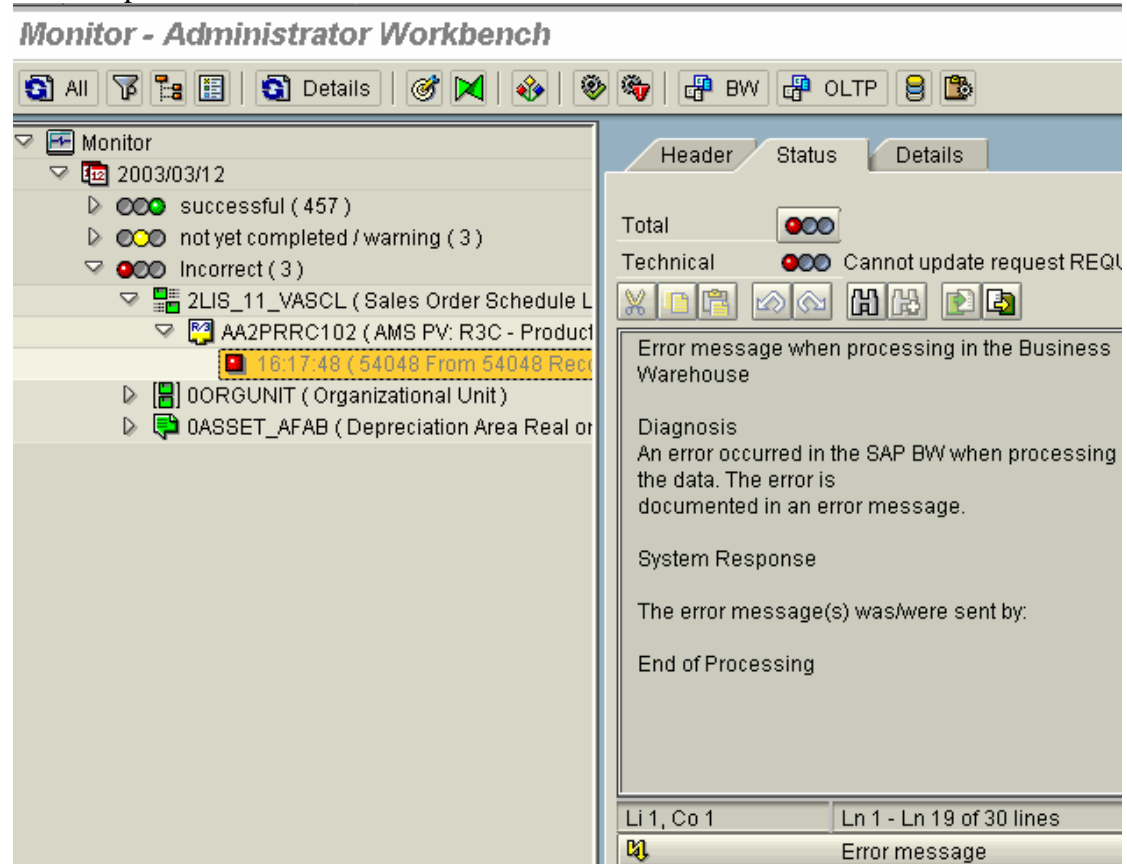
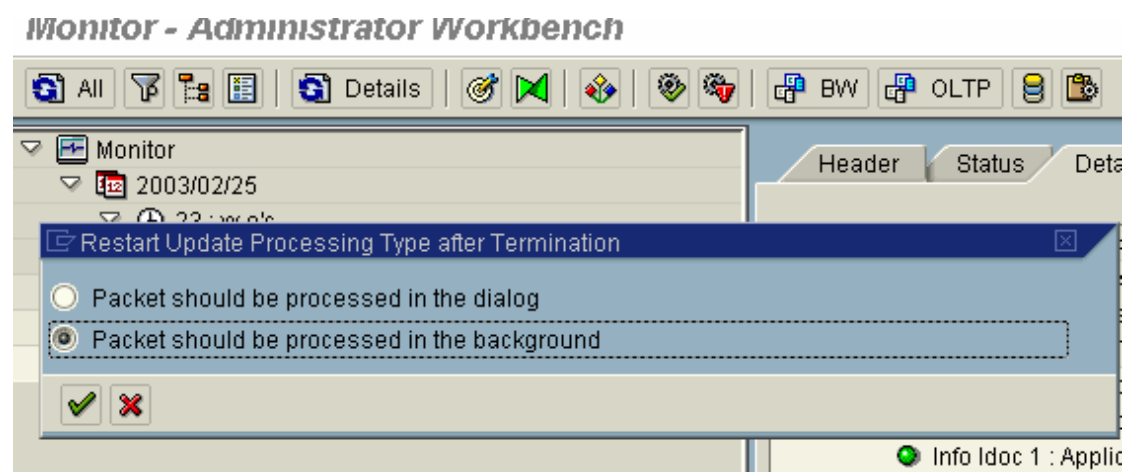


## How to reprocess a failed request I (*try first*)

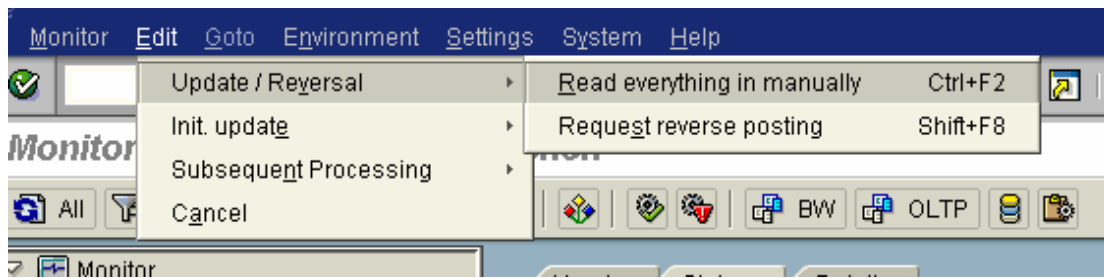
Click the failed request. On the menu item->Click - Edit -> Init update -> setting for further update



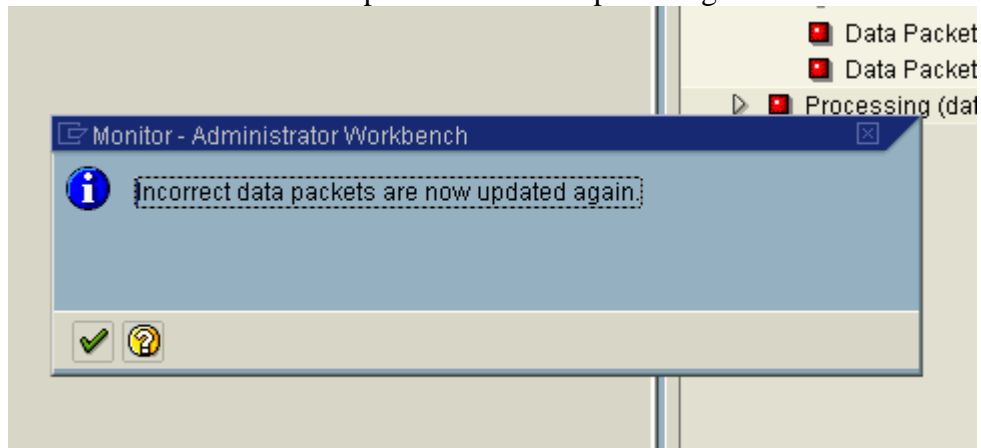
Click as follow in the pop up box.



From menu item, Click – Edit -> Update/Reversal -> Read everything in manually



Click arrow 'Incorrect data packets are now updated again.'



A background job will be created to reprocess the request. Refresh and if successful the status will be green.