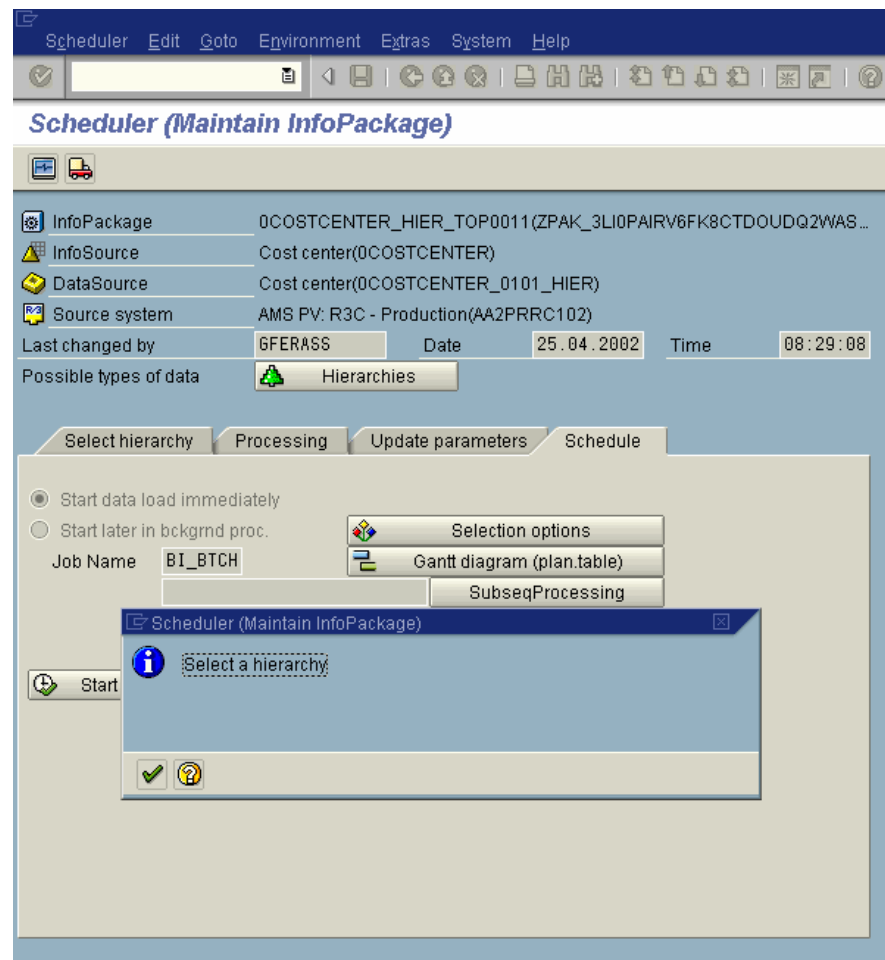
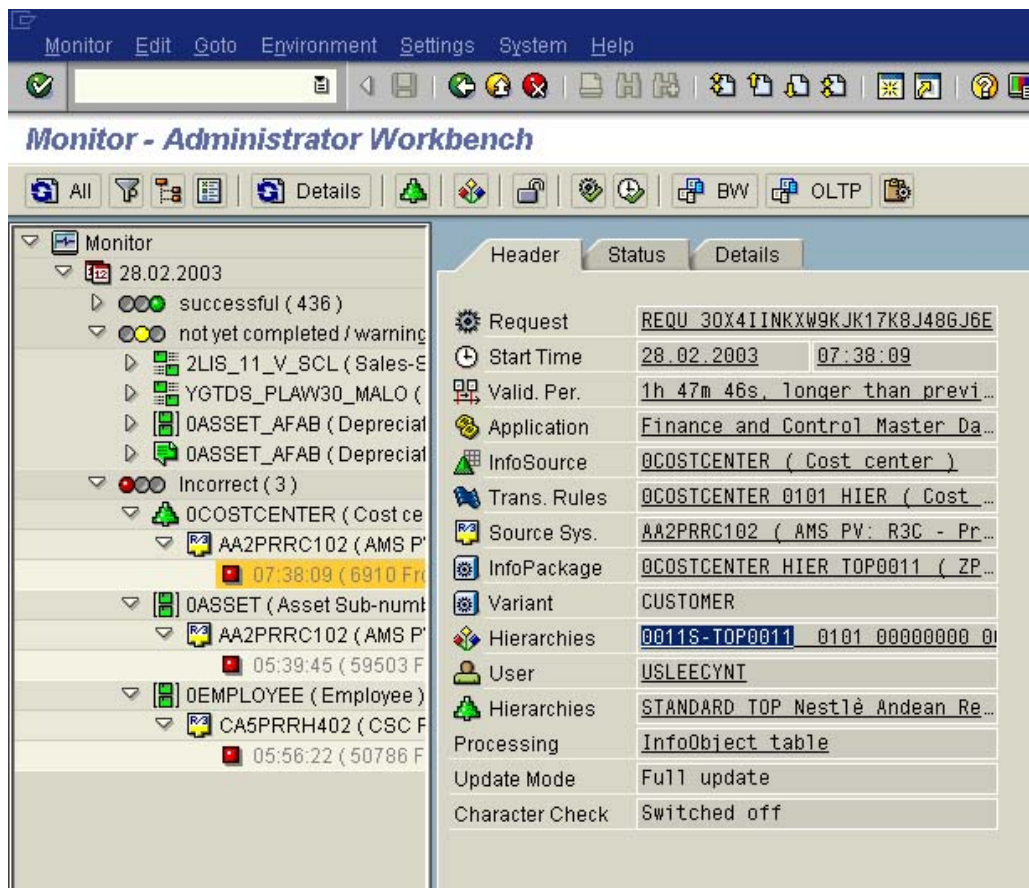


How to reload a failed hierarchy infopackage

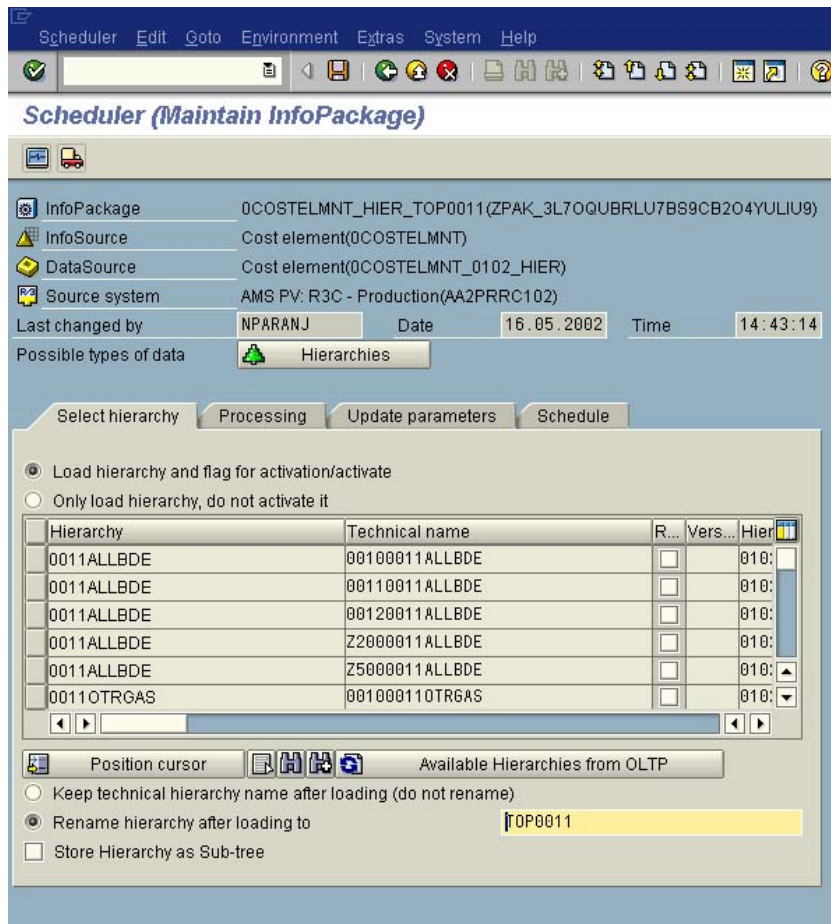
Error: Hierarchy package prompts you to select a hierarchy when attempting to reload it



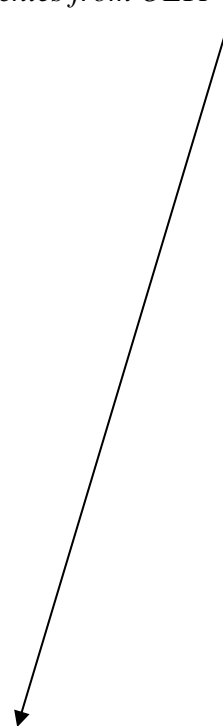
- 1) Select the failed package, go to the header tab, and Copy the hierarchy.

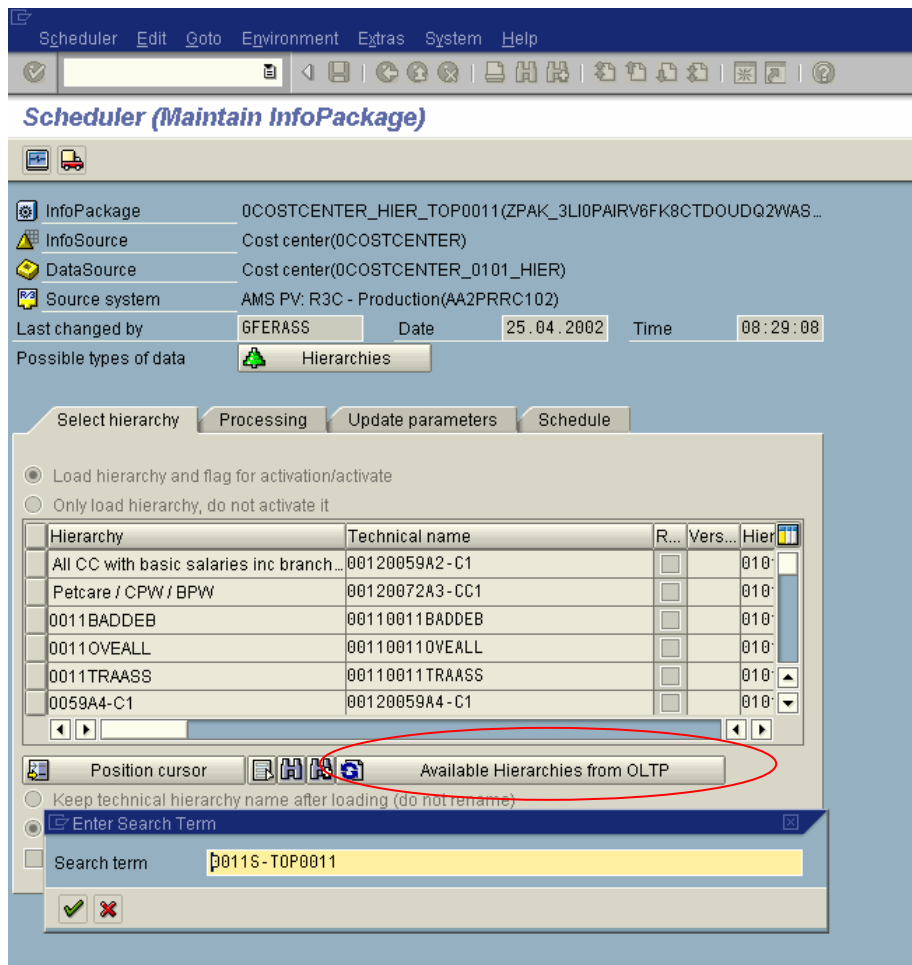


2) Go to the *Select hierarchy* tab and do a search for the hierarchy, which was copied in the step above

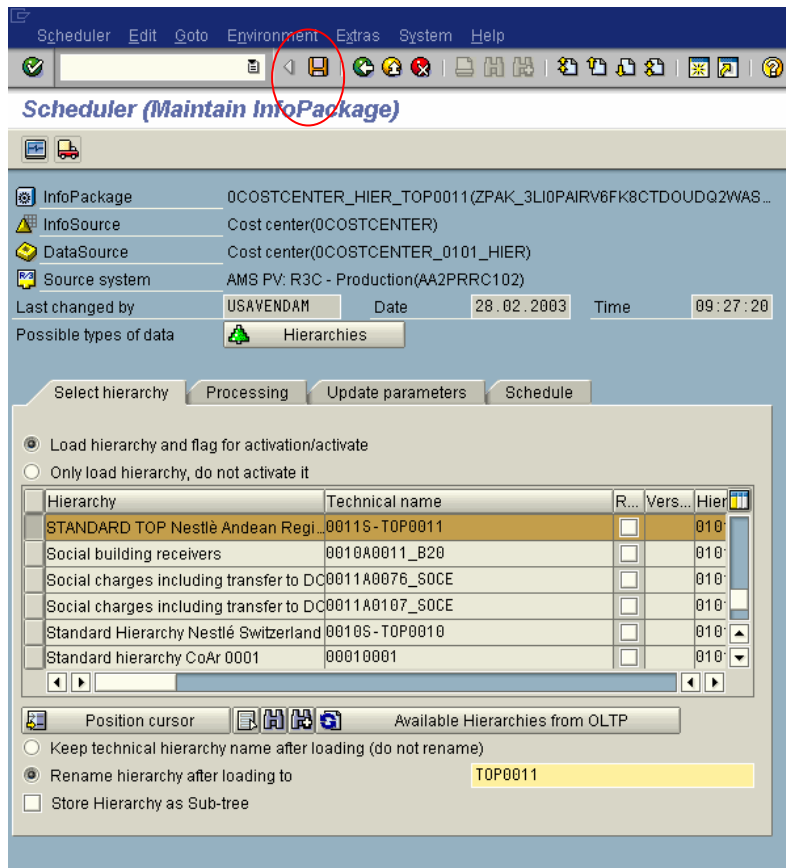


3) If no entries are found, click the button *available hierarchies from OLTP*





4) Once found, select the hierarchy and save it



5) Lastly, go to the *Schedule* tab and start the IP

