

### Error: 2LIS\_11\_VASCL yellow status for a long time

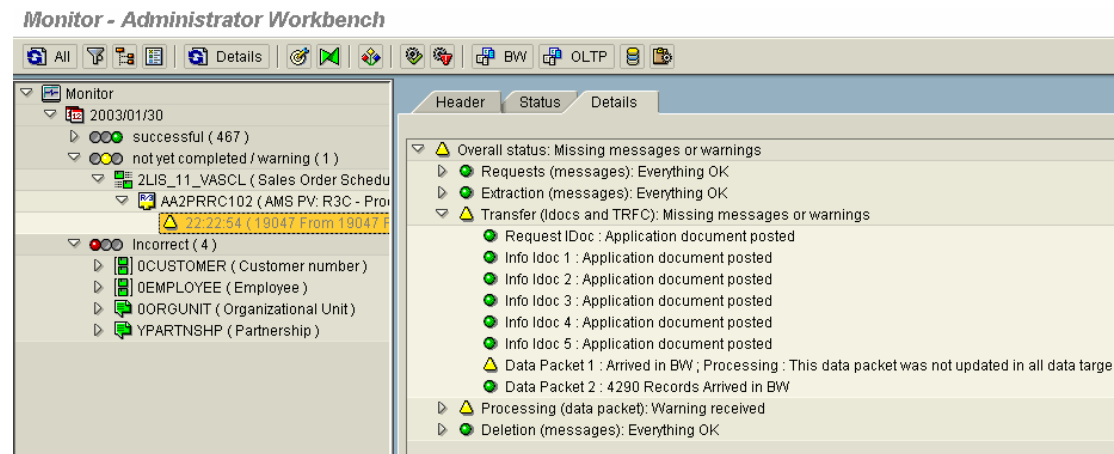
Infosource: 2LIS\_11\_VASCL ( Sales Order Schedule Line (As of 2.0B) )

Infopackage: 2LIS\_11\_VASCL\_DELTA

Error: Yellow status for a long time

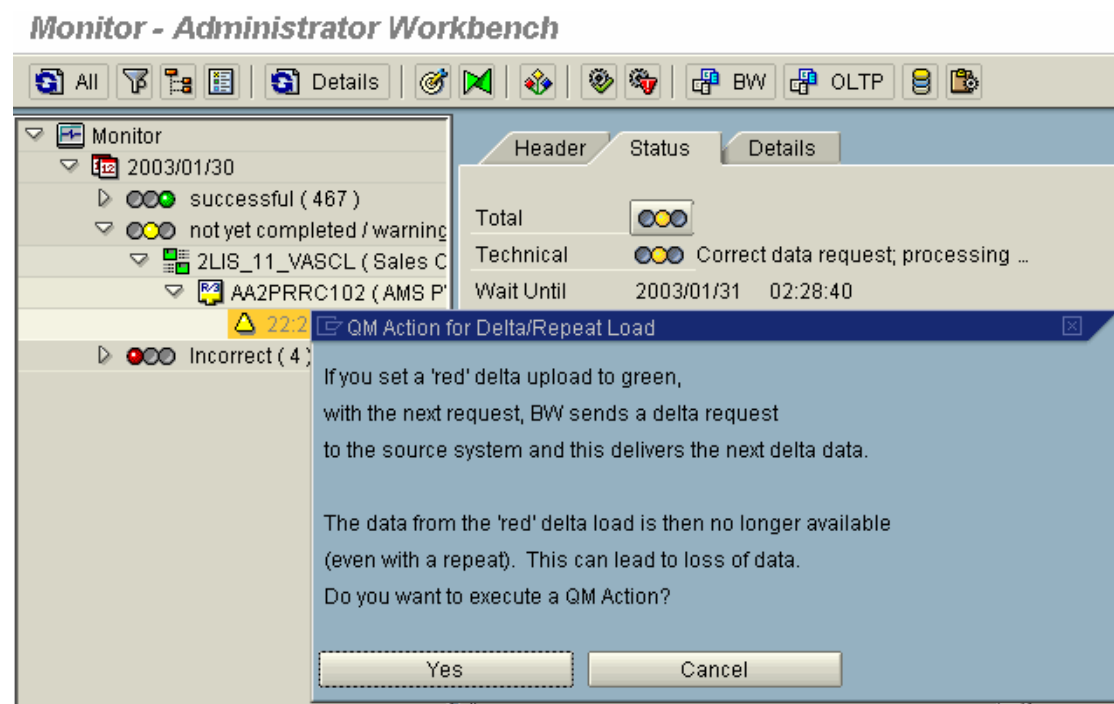
Action:

1. Double click Details tab, there is a data packet which is yellow. It may be hanged.

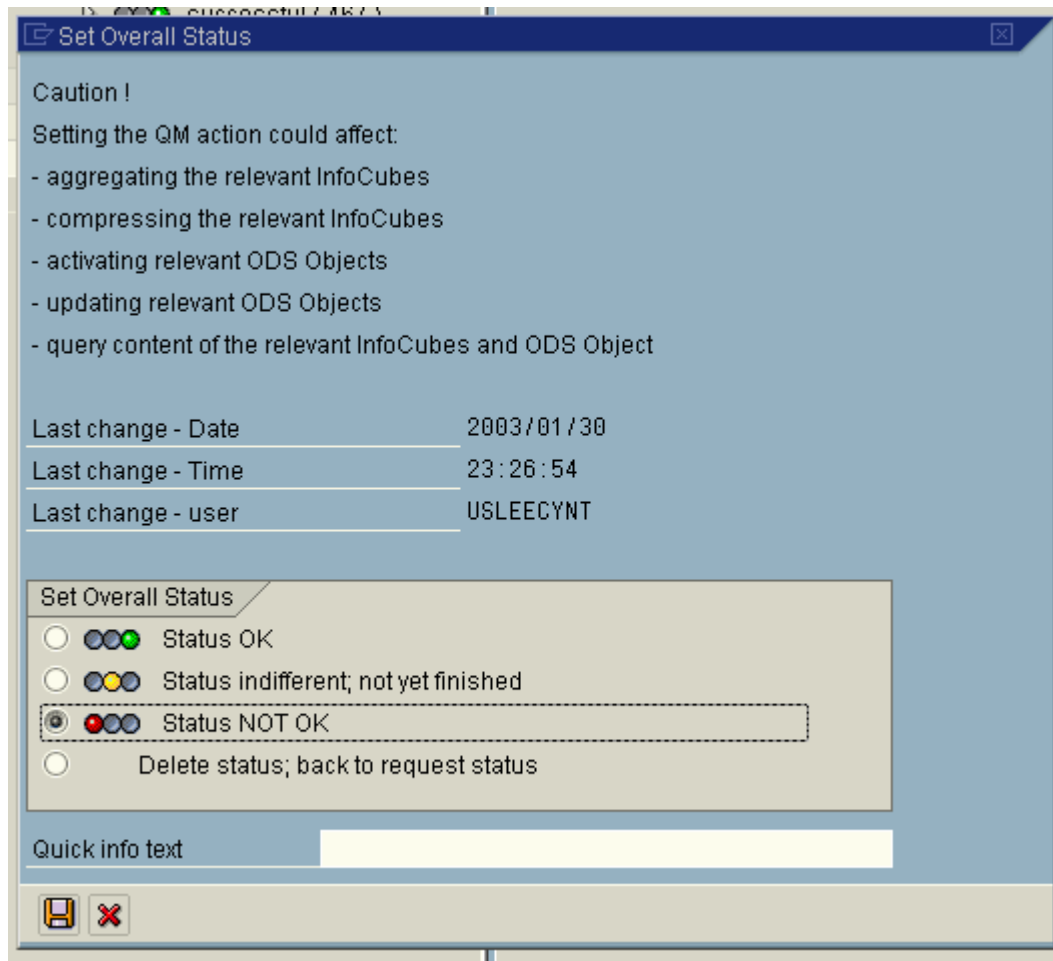


2. Double click Status tab.

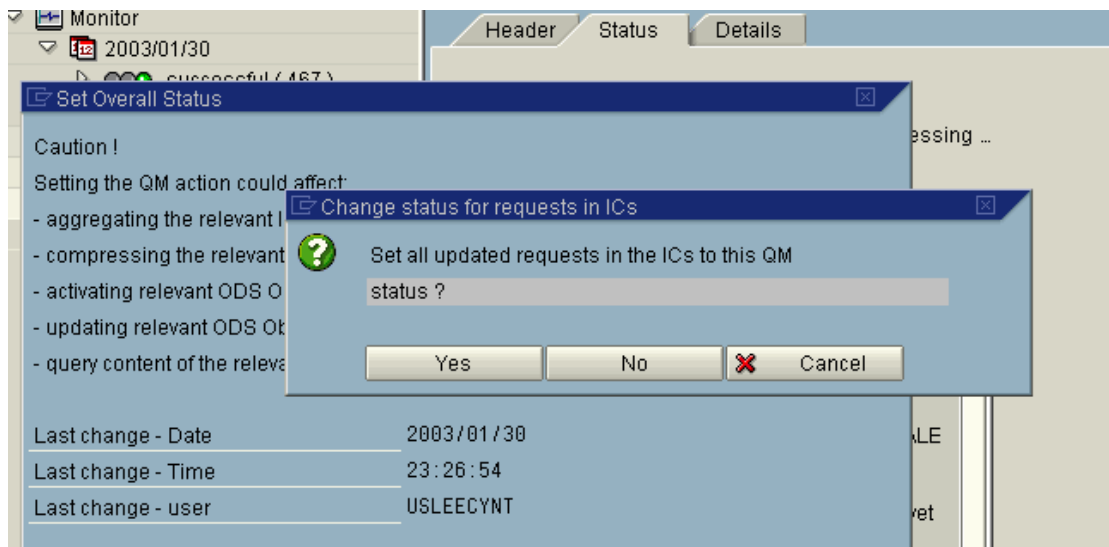
Double click traffic light of Total.



Click Yes.

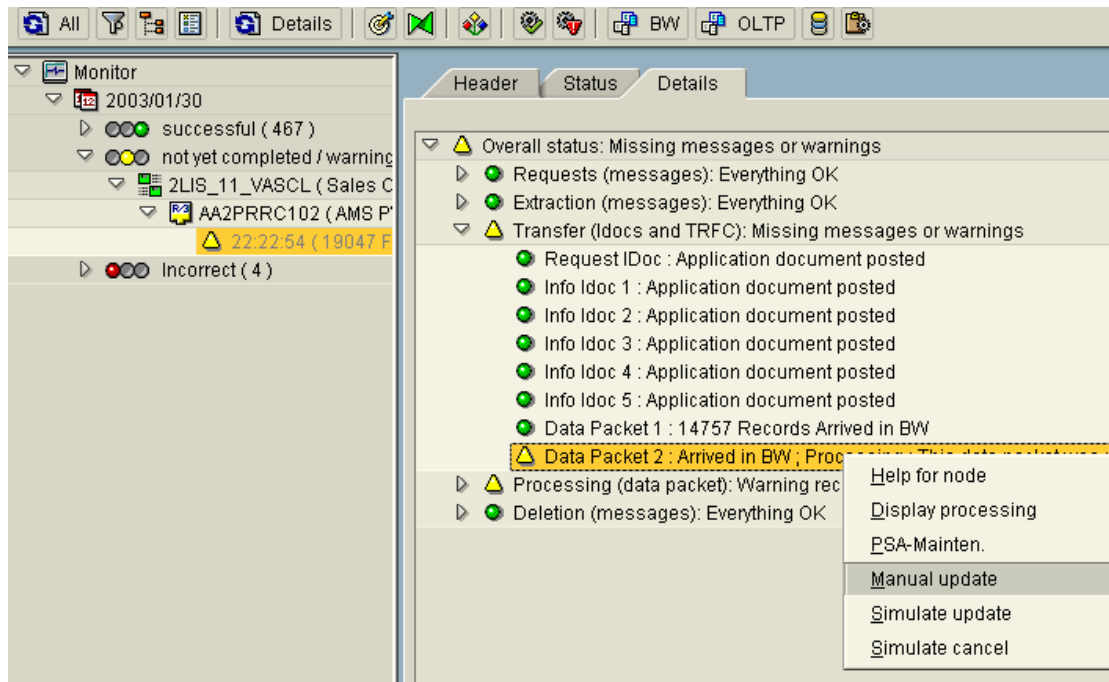


Click red traffic light and Save



Click Yes.

Status of Total becomes red.



3. Click the data packet which is yellow as the following:

Data Packet 2 : Arrived in BW ; Processing : This data packet was not updated in all data target

Right click and select Manual update.

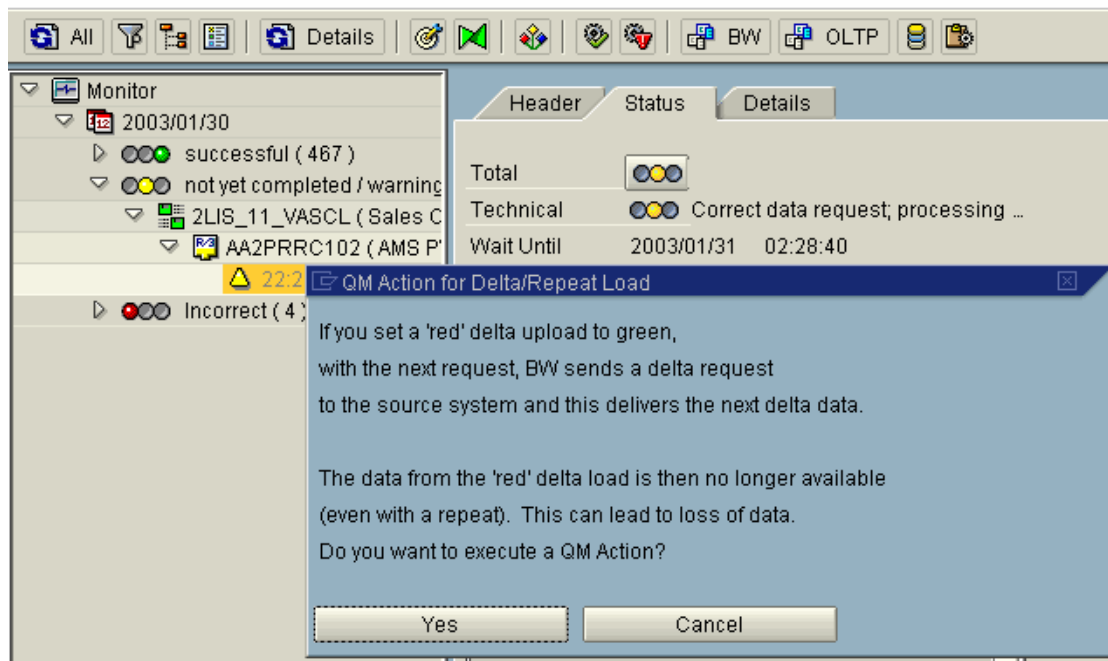
Processing will go on in the background. When it is done, the data packet will turn green. If more than one packet is yellow, sometimes the procedure needs to be repeated as case by case basis.

When all data packets are green, the status light in the right hand side should be green. If not the manual turning of Total status light should be undone by resetting back the Total status light to 'Delete status, back to request status'.

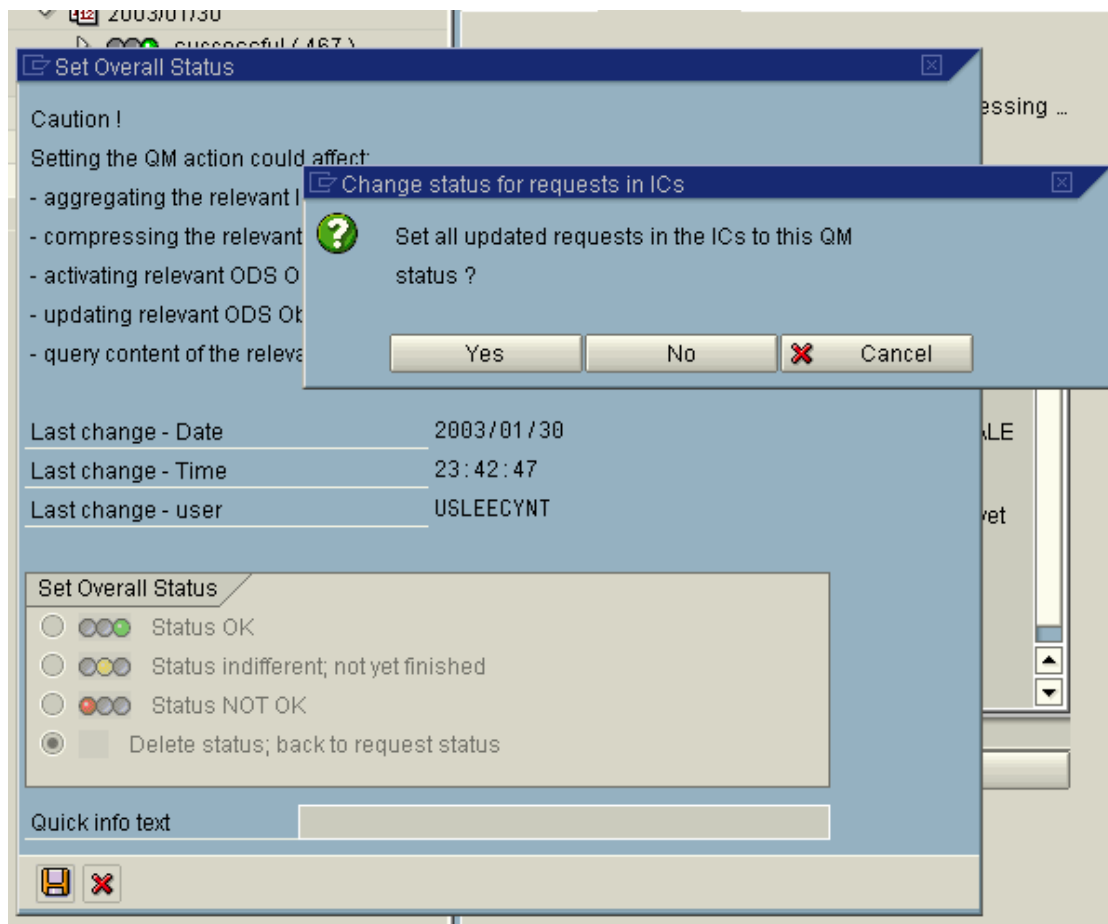
Double click Status tab.

Double click traffic light of Total.

## Monitor - Administrator Workbench



Click Yes and Click 'Delete status, back to request status' in Set Overall status box and save.



Click Yes, the status should be green.

